## Parent and Young People Health & Wellbeing – Self referral

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# Contents

Weight management, healthy eating and physical activity family programmes       1         CAMHS       2         The Child and Adolescent Mental Health Service       2         CHUMS       3         Anxiety       3         Challenging Behaviour       3         Sleep       4         Resiliency primary       4         Resiliency secondary       5         Self-esteem primary       5         Self-esteem primary       6         Transition primary       6         Transition primary       7         Anxiety Workshop       7         Luton All Women's Centre (LAWC)       7         Domestic abuse, honour based violence, forced marriage       7         Prevent Radicalisation and Extremism       9         PreVENT       9         Prevent Radicalisation and Extremism       12         Substance misuse       12         Support for those affected by others substance use- over 18       13         Family Support Service, for those affected by others substance use- over 18       13         Solihull Approach Parenting Course       14         Solihull Approach - free online learning       14         Total Weilbeing       16         Weilbeing Onlin	Active Luton	1
The Child and Adolescent Mental Health Service       2         CHUMS       3         Anxiety       3         Challenging Behaviour       3         Sleep       4         Resiliency primary       4         Resiliency secondary       5         Self-esteem primary       5         Self-esteem primary       6         Transition primary       6         Transition secondary       7         Anxiety Workshop       7         Luton All Women's Centre (LAWC)       7         Domestic abuse, honour based violence, forced marriage       7         Luton Sexual Health Services       8         PREVENT       9         Prevent Radicalisation and Extremism       9         Resolutions YP Hub       12         Substance misuse       12         Substance misuse       12         Substance misuse       12         Solihull Approach Parenting Course       14         Solihull approach - free online learning       14         TOKKO Youth Space       15         Total Wellbeing       16         Wellbeing Online Workshops       16         Wenne's Aid in Luton       17         Domestic Abus	Weight management, healthy eating and physical activity family programmes	1
CHUMS       3         Anxiety       3         Challenging Behaviour       3         Sleep       4         Resiliency primary       4         Resiliency secondary       5         Self-esteem primary       5         Self-esteem primary       6         Transition primary       6         Transition primary       7         Anxiety Workshop       7         Luton All Women's Centre (LAWC)       7         Domestic abuse, honour based violence, forced marriage       7         Luton Sexual Health Services       8         PREVENT       9         Prevent Radicalisation and Extremism       9         Reflect       9         Substance misuse       12         Substance misuse       12         Substance misuse       12         Substance misuse       13         Family Support Service, for those affected by others substance use- over 18       13         Solihull Approach Parenting Course       14         TOKKO Youth Space       15         Total Wellbeing       16         Wellbeing Online Workshops       16         Women's Aid in Luton       17         Domestic Abuse suppor	CAMHS	2
Anxiety       3         Challenging Behaviour       3         Sleep       4         Resiliency primary       4         Resiliency secondary       5         Self-esteem primary       5         Self-esteem primary       6         Transition primary       6         Transition secondary       7         Anxiety Workshop       7         Luton All Women's Centre (LAWC)       7         Domestic abuse, honour based violence, forced marriage       7         Luton Sexual Health Services       8         PREVENT       9         Prevent Radicalisation and Extremism       9         Reflect       9         Resolutions YP Hub       12         Substance misuse       12         Support for those affected by others substance use- over 18       13         Family Support Service, for those affected by others substance use- over 18       13         Solihull Approach Parenting Course       14         TotkO Youth Space       15         Total Wellbeing       16         Wellbeing Online Workshops       16         Wellbeing Online Workshops       16         Women's Aid in Luton       17         Domestic Abuse suppor	The Child and Adolescent Mental Health Service	2
Challenging Behaviour.       3         Sleep.       4         Resiliency primary       4         Resiliency secondary.       5         Self-esteem primary.       5         Self-esteem secondary.       6         Transition primary.       6         Transition secondary.       7         Anxiety Workshop.       7         Luton All Women's Centre (LAWC)       7         Domestic abuse, honour based violence, forced marriage.       7         Luton Sexual Health Services       8         PREVENT       9         Prevent Radicalisation and Extremism       9         Reflect       9         Resolutions YP Hub       12         Substance misuse       12         Support for those affected by others substance use- over 18       13         Family Support Service, for those affected by others substance use- over 18       13         Solihull Approach Parenting Course       14         Solihull approach - free online learning       14         TOKKO Youth Space       15         Total Wellbeing       16         Wellbeing Online Workshops       16         Women's Aid in Luton       17         Domestic Abuse support.       17 <td>CHUMS</td> <td>3</td>	CHUMS	3
Sleep.       4         Resiliency primary       4         Resiliency secondary       5         Self-esteem primary.       5         Self-esteem secondary       6         Transition primary.       6         Transition primary.       6         Transition secondary.       7         Anxiety Workshop.       7         Luton All Women's Centre (LAWC)       7         Domestic abuse, honour based violence, forced marriage       7         Luton Sexual Health Services       8         PREVENT       9         Prevent Radicalisation and Extremism       9         Resolutions YP Hub       12         Substance misuse       12         Substance misuse       12         Solihull Approach Parenting Course       14         Solihull approach - free online learning       14         TOKKO Youth Space       15         Total Wellbeing       16         Wellbeing Online Workshops       16         Women's Aid in Luton       17         Domestic Abuse support.       17         Mental health resources for children, students, parents and carers.       18	Anxiety	3
Resiliency primary       4         Resiliency secondary.       5         Self-esteem primary.       5         Self-esteem secondary.       6         Transition primary.       6         Transition secondary.       7         Anxiety Workshop.       7         Luton All Women's Centre (LAWC)       7         Domestic abuse, honour based violence, forced marriage.       7         Luton Sexual Health Services       8         PREVENT       9         Prevent Radicalisation and Extremism       9         Reflect       9         Resolutions YP Hub       12         Substance misuse       12         Substance misuse       12         Solihull Approach Parenting Course       14         Solihull approach - free online learning       14         TOKKO Youth Space       15         Total Wellbeing       16         Wellbeing Online Workshops       16         Women's Aid in Luton       17         Domestic Abuse support       17         Mental health resources for children, students, parents and carers       18	Challenging Behaviour	3
Resiliency secondary.       5         Self-esteem primary.       5         Self-esteem secondary.       6         Transition primary.       6         Transition secondary.       7         Anxiety Workshop.       7         Luton All Women's Centre (LAWC)       7         Domestic abuse, honour based violence, forced marriage.       7         Luton Sexual Health Services       8         PREVENT       9         Prevent Radicalisation and Extremism       9         Reflect       9         Resolutions YP Hub       12         Substance misuse       12         Support for those affected by others substance use- over 18       13         Family Support Service, for those affected by others substance use- over 18       13         Solihull Approach Parenting Course       14         Solihull approach - free online learning.       14         TOKKO Youth Space.       15         Total Wellbeing       16         Wellbeing Online Workshops.       16         Women's Aid in Luton.       17         Domestic Abuse support.       17         Mental health resources for children, students, parents and carers       18	Sleep	4
Self-esteem primary       5         Self-esteem secondary       6         Transition primary       6         Transition secondary       7         Anxiety Workshop       7         Luton All Women's Centre (LAWC)       7         Domestic abuse, honour based violence, forced marriage       7         Luton Sexual Health Services       8         PREVENT       9         Prevent Radicalisation and Extremism       9         Reflect       9         Resolutions YP Hub       12         Substance misuse       12         Subport for those affected by others substance use- over 18       13         Family Support Service, for those affected by others substance use- over 18       13         Solihull Approach Parenting Course       14         Solihull approach - free online learning       14         TOKKO Youth Space       15         Total Wellbeing       16         Wellbeing Online Workshops       16         Women's Aid in Luton       17         Domestic Abuse support       17         Mental health resources for children, students, parents and carers       18	Resiliency primary	4
Self-esteem secondary       6         Transition primary       6         Transition secondary       7         Anxiety Workshop       7         Luton All Women's Centre (LAWC)       7         Domestic abuse, honour based violence, forced marriage       7         Luton Sexual Health Services       8         PREVENT       9         Prevent Radicalisation and Extremism       9         Reflect       9         Resolutions YP Hub       12         Substance misuse       12         Support for those affected by others substance use- under 18       13         Family Support Service, for those affected by others substance use- over 18       13         Solihull Approach Parenting Course       14         Solihull approach - free online learning       14         TOKKO Youth Space       15         Total Wellbeing       16         Women's Aid in Luton       17         Domestic Abuse support       17         Mental health resources for children, students, parents and carers       18	Resiliency secondary	5
Transition primary       6         Transition secondary       7         Anxiety Workshop       7         Luton All Women's Centre (LAWC)       7         Domestic abuse, honour based violence, forced marriage       7         Luton Sexual Health Services       8         PREVENT       9         Prevent Radicalisation and Extremism       9         Reflect       9         Resolutions YP Hub       12         Substance misuse       13         Family Support Service, for those affected by others substance use- over 18       13         Solihull Approach Parenting Course       14         Solihull approach - free online learning       14         TOKKO Youth Space       15         Total Wellbeing       16         Women's Aid in Luton       17         Domestic Abuse support       17         Mental health resources for children, students, parents and carers       18 </td <td>Self-esteem primary</td> <td>5</td>	Self-esteem primary	5
Transition secondary.       7         Anxiety Workshop.       7         Luton All Women's Centre (LAWC)       7         Domestic abuse, honour based violence, forced marriage       7         Luton Sexual Health Services       8         PREVENT       9         Prevent Radicalisation and Extremism       9         Reflect       9         Resolutions YP Hub       12         Substance misuse       12         Substance misuse       12         Substance misuse       12         Subport for those affected by others substance use- under 18       13         Family Support Service, for those affected by others substance use- over 18       13         Solihull Approach Parenting Course       14         Solihull approach - free online learning       14         TOKKO Youth Space       15         Total Wellbeing       16         Wellbeing Online Workshops       16         Women's Aid in Luton       17         Domestic Abuse support       17         Mental health resources for children, students, parents and carers       18	Self-esteem secondary	6
Anxiety Workshop.       7         Luton All Women's Centre (LAWC)       7         Domestic abuse, honour based violence, forced marriage       7         Luton Sexual Health Services       8         PREVENT       9         Prevent Radicalisation and Extremism       9         Reflect       9         Resolutions YP Hub       12         Substance misuse       12         Support for those affected by others substance use- under 18       13         Family Support Service, for those affected by others substance use- over 18       13         Solihull Approach Parenting Course       14         Solihull approach - free online learning       14         TOKKO Youth Space       15         Total Wellbeing       16         Women's Aid in Luton       17         Domestic Abuse support       17         Momen's Aid in Luton       17         Mental health resources for children, students, parents and carers       18	Transition primary	6
Luton All Women's Centre (LAWC)       7         Domestic abuse, honour based violence, forced marriage       7         Luton Sexual Health Services       8         PREVENT       9         Prevent Radicalisation and Extremism       9         Reflect       9         Resolutions YP Hub       12         Substance misuse       12         Support for those affected by others substance use- under 18       13         Family Support Service, for those affected by others substance use- over 18       13         Solihull Approach Parenting Course       14         Solihull approach - free online learning       14         TOKKO Youth Space       15         Total Wellbeing       16         Women's Aid in Luton       17         Domestic Abuse support       17         Mental health resources for children, students, parents and carers       18	Transition secondary	7
Domestic abuse, honour based violence, forced marriage       7         Luton Sexual Health Services       8         PREVENT       9         Prevent Radicalisation and Extremism       9         Reflect       9         Resolutions YP Hub       12         Substance misuse       12         Support for those affected by others substance use- under 18.       13         Family Support Service, for those affected by others substance use- over 18       13         Solihull Approach Parenting Course       14         Solihull approach - free online learning       14         TOKKO Youth Space       15         Total Wellbeing       16         Women's Aid in Luton       17         Domestic Abuse support       17         Mental health resources for children, students, parents and carers       18	Anxiety Workshop	7
Luton Sexual Health Services       8         PREVENT       9         Prevent Radicalisation and Extremism       9         Reflect       9         Resolutions YP Hub       12         Substance misuse       12         Support for those affected by others substance use- under 18       13         Family Support Service, for those affected by others substance use- over 18       13         Solihull Approach Parenting Course       14         Solihull approach - free online learning       14         TOKKO Youth Space       15         Total Wellbeing       16         Women's Aid in Luton       17         Domestic Abuse support.       17         Mental health resources for children, students, parents and carers       18	Luton All Women's Centre (LAWC)	7
PREVENT       9         Prevent Radicalisation and Extremism       9         Reflect       9         Resolutions YP Hub       12         Substance misuse       12         Support for those affected by others substance use- under 18       13         Family Support Service, for those affected by others substance use- over 18       13         Solihull Approach Parenting Course       14         Solihull approach - free online learning       14         TOKKO Youth Space       15         Total Wellbeing       16         Women's Aid in Luton       17         Domestic Abuse support       17         Mental health resources for children, students, parents and carers       18	Domestic abuse, honour based violence, forced marriage	7
Prevent Radicalisation and Extremism       9         Reflect       9         Resolutions YP Hub       12         Substance misuse       12         Support for those affected by others substance use- under 18       13         Family Support Service, for those affected by others substance use- over 18       13         Solihull Approach Parenting Course       14         Solihull approach - free online learning       14         TOKKO Youth Space       15         Total Wellbeing       16         Wellbeing Online Workshops       16         Women's Aid in Luton       17         Domestic Abuse support       17         Mental health resources for children, students, parents and carers       18	Luton Sexual Health Services	8
Reflect       9         Resolutions YP Hub       12         Substance misuse       12         Support for those affected by others substance use- under 18       13         Family Support Service, for those affected by others substance use- over 18       13         Solihull Approach Parenting Course       14         Solihull approach - free online learning       14         TOKKO Youth Space       15         Total Wellbeing       16         Wellbeing Online Workshops       16         Women's Aid in Luton       17         Domestic Abuse support       17         Mental health resources for children, students, parents and carers       18	PREVENT	9
Resolutions YP Hub       12         Substance misuse       12         Support for those affected by others substance use- under 18       13         Family Support Service, for those affected by others substance use- over 18       13         Solihull Approach Parenting Course       14         Solihull approach - free online learning       14         TOKKO Youth Space       15         Total Wellbeing       16         Wellbeing Online Workshops       16         Women's Aid in Luton       17         Domestic Abuse support       17         Mental health resources for children, students, parents and carers       18	Prevent Radicalisation and Extremism	9
Substance misuse       12         Support for those affected by others substance use- under 18       13         Family Support Service, for those affected by others substance use- over 18       13         Solihull Approach Parenting Course       14         Solihull approach - free online learning       14         TOKKO Youth Space       15         Total Wellbeing       16         Wellbeing Online Workshops       16         Women's Aid in Luton       17         Domestic Abuse support       17         Mental health resources for children, students, parents and carers       18	Reflect	9
Support for those affected by others substance use- under 18.       13         Family Support Service, for those affected by others substance use- over 18       13         Solihull Approach Parenting Course       14         Solihull approach - free online learning       14         TOKKO Youth Space       15         Total Wellbeing       16         Wellbeing Online Workshops       16         Women's Aid in Luton       17         Domestic Abuse support       17         Mental health resources for children, students, parents and carers       18	Resolutions YP Hub	12
Family Support Service, for those affected by others substance use- over 18       13         Solihull Approach Parenting Course       14         Solihull approach - free online learning       14         TOKKO Youth Space       15         Total Wellbeing       16         Wellbeing Online Workshops       16         Domestic Abuse support       17         Mental health resources for children, students, parents and carers       18	Substance misuse	12
Solihull Approach Parenting Course14Solihull approach - free online learning14TOKKO Youth Space15Total Wellbeing16Wellbeing Online Workshops16Women's Aid in Luton17Domestic Abuse support17Mental health resources for children, students, parents and carers18	Support for those affected by others substance use- under 18	13
Solihull approach - free online learning.       14         TOKKO Youth Space.       15         Total Wellbeing.       16         Wellbeing Online Workshops.       16         Women's Aid in Luton.       17         Domestic Abuse support.       17         Mental health resources for children, students, parents and carers       18	Family Support Service, for those affected by others substance use- over 18	13
TOKKO Youth Space       15         Total Wellbeing       16         Wellbeing Online Workshops       16         Women's Aid in Luton       17         Domestic Abuse support       17         Mental health resources for children, students, parents and carers       18	Solihull Approach Parenting Course	14
Total Wellbeing       16         Wellbeing Online Workshops       16         Women's Aid in Luton       17         Domestic Abuse support       17         Mental health resources for children, students, parents and carers       18	Solihull approach - free online learning	14
Wellbeing Online Workshops       16         Women's Aid in Luton       17         Domestic Abuse support       17         Mental health resources for children, students, parents and carers       18	TOKKO Youth Space	15
Women's Aid in Luton       17         Domestic Abuse support       17         Mental health resources for children, students, parents and carers       18	Total Wellbeing	16
Domestic Abuse support17 Mental health resources for children, students, parents and carers	Wellbeing Online Workshops	16
Mental health resources for children, students, parents and carers	Women's Aid in Luton	17
	Domestic Abuse support	17
General information relevant to children and young people's wellbeing and mental health 18	Mental health resources for children, students, parents and carers	18
	General information relevant to children and young people's wellbeing and mental he	alth 18؛



### Introduction

No health without mental health. No education without health education.

Welcome to the Feb 23 Parent/Young person Health Education Directory - Quick guide

This directory is designed to support parents/guardians and young people when looking for advice, guidance and support around health topics

The directory aims to provide a simple outline of what support can be provided along with the details of how to refer into each service

Tara Lewis

School Health Education Specialist



**Active Luton** 



Weight management, healthy eating and physical activity family programmes We offer a free weight management service in Luton fromChild and family programme ages 5-15 years.Self-referral via telephone (0300 555 4152) or via the Total Wellbeing website.	
multiple locations, including daytime and evening sessions.Adults years 16+Or you can also be referred by your GP and schools.Our programmes include a family and child programme and an adult programme. Both programmes focus on healthy eating and physical activity, delivered by a trained nutritionist and personal trainer in a group based environment. The overall aim of the programmes are to support you to eat more healthily and get more active.Adults years 16+Or you can also be referred by your GP and schools.We also offer free cook and eat sessions within schools, for pupils and parents, supporting healthy eating at home on a budget.Adults years 16+Image: Constraint of the programme set to support you to eat more healthily and get more active.	For further information or questions please contact: Lydia Gordon-Head Lydia.gordon- head@activeluton.co.uk Lead of Weight Management and healthy eating and nutrition

CAMHS Child and Adolescent Mental Health Services

	For who:	Referral methods	Links to any online resources	Contact us
<ul> <li>The Child and Adolescent Mental Health Service (CAMHS) provides outpatient assessments, support and treatment for children and young people up to the age of 18 experiencing moderate to severe mental health problems.</li> <li>The service works to provide them with a greater knowledge of their condition and improve coping techniques.</li> <li>We provide help to children and to the wider family, including those with living with foster parents, adopted children and young people living in children's homes. The service may see children and adolescents on their own, with their parents or with their family, and may also see parents on their own.</li> <li>Children, adolescents and their families referred to the service may be experiencing different kinds of problems.</li> <li>These may include: <ul> <li>Eating difficulties</li> <li>Emotional feelings such as those of unhappiness, loneliness</li> <li>Fears and anxieties</li> <li>Parents having problems managing their children or feeling that their own difficulties are affecting their children</li> <li>Relationship problems</li> <li>Traumatic experiences</li> </ul> </li> <li>The service is also available to help children, adolescents and their families with mental health issues related to physical or learning disabilities.</li> </ul>	Parents Children Young People	Self-referrals Children and Young People's Mental Health Service (CAMHS) 01582 748140 Referrals to CAMHS can be made by contacting your GP or a teacher who can make a referral on your behalf if you are over 16 or with the consent of an adult you trust. Professionals can make a referral to CAMHS by completing the "Professionals" form below. Professionals include the following: GPs, Social Workers, Teachers or other Health Professionals. By contacting your GP or other professional to make the referral they will be able to collect all the details required on your behalf to make sure that the CAMHS team can deal with your referral as swiftly as possible.	Website AMHS (South Bedfordshire and Luton) This is a short film describing how anyone can make a referral to CAMHS - young people and children, parents, carers, people that work in schools or other concerned adults: <u>How to refer into</u> <u>service</u>	Crisis Support Need help now? Mental Health Crisis Care is available 24 hours a day, seven days a week. We have fully trained professionals ready to support young people experiencing a mental health crisis. This is available 24 hours a day all year round by calling the following numbers. All numbers are free to call, you won't be charged: If you live in Luton call NHS 111 & ask for 'Option 2'

CAMHS

CHUMS



	For who:	Referral methods	Links to any online resources	Contact us
Anxiety This intervention provides parents with anxiety management skills and strategies to support their child. It uses literature from "Helping Your Child with Fears and Worries" by Cathy Creswell and Lucy Willetts and incorporates Cognitive Behavioural Therapy techniques. Up to 8 Sessions	For Parents of children aged 11 years or under	Email or telephone. Please see Contact us section.		Team email address: <u>southfwt@chums.uk.com</u> 01525 863924 Service manager – Oonagh Fowler <u>Oonagh.fowler@chums.u</u> <u>k.com</u>
Challenging Behaviour This intervention provides parents with techniques designed to promote positive behaviour in children and overcome challenging behaviour. Up to 7 Sessions.	For Parents of children Under 7 Years of Age	.Please see Contact us section		Team email address: southfwt@chums.uk.com 01525 863924 Service manager – Oonagh Fowler <u>Oonagh.fowler@chums.u</u> <u>k.com</u>

		1		
-	Sleep	Parents under 12	Please see Contact us	Individuals can self-refer
	One off, 2-hour workshop for parents of children between		section	to this workshop. Please
	4-12 years of age, which focuses on why sleep is			complete our online
	important, what is 'good' sleep, possible causes of sleep			registration form:
	difficulties and learning strategies to overcome sleep			https://chums.uk.com/fwt
	problems.			<u>_workshops_form/</u>
	•			Please visit our website
				for workshop dates and
				times:
				https://chums.uk.com/fwt
				_workshops/
				If you have any
				questions, please email:
				fwteam@chums.uk.com
	Resiliency primary	Primary School Parents	Please see Contact us	Individuals can self-refer
	One off, 2-hour workshop for parents of children in		section	to this workshop. Please
	primary school. Explores the following topics: mental			complete our online
	health vs. mental health problems, emotional regulation,			registration form:
	psychoeducation on anxiety and low mood, strategies for			https://chums.uk.com/fwt
	relaxation.			_workshops_form/
				Please visit our website
				for workshop dates and
				times:
				https://chums.uk.com/fwt
				<u>_workshops/</u>
				If you have any
				questions, please email:
				fwteam@chums.uk.com

Resiliency secondary One off, 2-hour workshop for parents and children in secondary school. Explores the following topics: mental health vs. mental health problems, emotional regulation, psychoeducation on anxiety and low mood, strategies for relaxation	Secondary School Parents	Please see Contact us section	Individuals can self-refer to this workshop. Please complete our online registration form: <u>https://chums.uk.com/fwt</u> <u>workshops_form/</u> Please visit our website for workshop dates and times: <u>https://chums.uk.com/fwt</u> <u>workshops/</u> If you have any questions, please email: fwteam@chums.uk.com
Self-esteem primary One off, 2-hour workshop for parents of children between 5-12 years of age, which equips parents with an understanding of self-esteem and ways to promote high self-esteem through parenting style and collaborative activities to try at home with their young person	Parents for under 13years	Please see Contact us section	Individuals can self-refer to this workshop. Please complete our online registration form: <u>https://chums.uk.com/fwt</u> <u>workshops_form/</u> Please visit our website for workshop dates and times: <u>https://chums.uk.com/fwt</u> <u>workshops/</u> If you have any questions, please email: <u>fwteam@chums.uk.com</u>

Self-esteem secondary One off, 2-hour workshop for parents and young people aged 13+, which equips teenagers with an understanding of self-esteem and tools to build confidence through thought challenging, relaxation and activities to celebrate strengths and successes. This workshop also offers parental tips for building self-esteem in adolescence.	Parents of 13yrs+	Please see Contact us section	Individuals can self-refer to this workshop. Please complete our online registration form: <u>https://chums.uk.com/fwt</u> <u>workshops_form/</u> Please visit our website for workshop dates and times: <u>https://chums.uk.com/fwt</u> <u>workshops/</u> If you have any questions, please email: <u>fwteam@chums.uk.com</u>
Transition primary Available during the Summer Holidays. One off, 2-hour psychoeducation workshop for parents that provides anxiety and behavioural strategies based on guided self- help to help children with transitions to new schools / reintegration back to school.	Primary	Please see Contact us section	Individuals can self-refer to this workshop. Please complete our online registration form: <u>https://chums.uk.com/fwt</u> <u>workshops_form/</u> Please visit our website for workshop dates and times: <u>https://chums.uk.com/fwt</u> <u>workshops/</u> If you have any questions, please email: <u>fwteam@chums.uk.com</u>

Transition secondary Available during the Summer Holidays. One off, 2-hour psychoeducation workshop for children and parents, that provides anxiety strategies based on guided self-help to help children with transitions to new schools / reintegration back to school.	Secondary	Please see Contact us section		Individuals can self-refer to this workshop. Please complete our online registration form: <u>https://chums.uk.com/fwt</u> <u>workshops form/</u> Please visit our website for workshop dates and times: <u>https://chums.uk.com/fwt</u> <u>_workshops/</u> If you have any questions, please email: <u>fwteam@chums.uk.com</u>	
Anxiety Workshop One off, 2-hour workshop for parents of children under 12 years pf age, exploring emotional development in children, emotional regulation, psychoeducation around anxiety and anxiety management strategies.	Parents under 12yrs	Please see Contact us section		Individuals can self-refer to this workshop. Please complete our online registration form: <u>https://chums.uk.com/fwt</u> <u>workshops_form/</u>	
Luton All Women's Centre (LAWC)					
	For who:	Referral methods	Links to any online resources	Contact us	
Domestic abuse, honour based violence, forced marriage Support any woman affected by trauma such as domestic abuse, forced marriage, honour based abuse, FGM, childhood sexual abuse	Female parents/guardians only (Aged 18+)	Call 01582 416783; email <u>support@lawc.org.uk</u> or send an enquiry via our website: <u>www.lutonallwomenscentre.o</u> <u>rg.uk/contact</u>	Lots of information available @ <u>www.lutonallwomen</u> <u>scentre.org.uk</u>	Sarah Loftus – Services Manager	

Luton Sexual Health Services



	For who:	Referral methods	Links to any online resources	Contact us
<ul> <li>We offer free, confidential, non-judgemental advice and support for young people. People of any age are welcome to access Luton Sexual Health clinic sessions, at any time or location.</li> <li>If you have any concerns or questions about sexual health, no matter what age you are, we can help.</li> <li>We offer free, friendly and confidential access to: <ul> <li>information and advice on any sexual health issue or concern</li> <li>one-to-one support</li> <li>self-esteem, sex, relationships and sexual health choices support</li> <li>advice on safer sex and reducing risks</li> <li>a full range of contraception methods, including emergency contraception ('the morning after pill')</li> <li>pregnancy testing</li> <li>non-judgemental support and advice around pregnancy options</li> <li>referrals for abortion</li> <li>signposting to maternity services</li> <li>testing and treatment for sexually transmitted infections (STIs) and genital symptoms</li> <li>information and advice about HIV</li> <li>HIV testing</li> <li>testing and treatment for chlamydia</li> <li>free condoms for clients attending Luton Sexual Health</li> <li>the C-Card scheme</li> </ul> </li> </ul>	Young people under the age of 24 yrs.	Online booking here	LSHS Website	1st Floor Arndale House, The Mall, Luton, LU1 2LJ Switchboard 01582 497070

PREVENT

### Luton

		For who:	Referral methods	Links to any online resources	Contact us	
Prevent Radicalisation and Extremism	Act Early – Action Counters Terrorism	Parents/guardians	https://actearly.uk/ Helpline – 0800 011 3764		Stephanie Golby - LBC	
Prevent Radicalisation and Extremism	Educate Against Hate	Parents/guardians	https://educateagainsthate.co m/category/parents	Yes	Stephanie Golby - LBC	

Reflect



	For who:	Referral methods	Links to any online resources	Contact us
<i>What is reflect?</i> Reflect is a free, confidential and 24/7 text support service for anyone in the UK who needs advice or help. It is delivered by trained volunteers and clinicians who are available around the clock to listen and support anyone who is feeling anxious, lonely, overwhelmed or not quite themselves. It is part of the wider network of <u>Shout</u> services across the UK.	Who is reflect for? The service is focused on supporting young people aged 11-25. However, there is no age limit on who can use reflect across Bedford Borough, Central Bedfordshire, Luton and Milton Keynes	How does reflect work? To start a conversation, anyone can text (please don't WhatsApp!) the word reflect (upper or lower case) to 85258. The service is free, anonymous and does not show up on phone bills.	<u>SHOUT</u>	To start a conversation, anyone can text (please don't WhatsApp!) the word <b>reflect</b> (upper or lower case) to <b>85258</b> . The service is free, anonymous and does not show up on phone bills.
How does reflect work?		After sending the first message, texters receive		

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To start a conversation, anyone can text (please don't	four autom		
WhatsApp!) the word <b>reflect</b> (upper or lower case) to	messages	before being	
85258. The service is free, anonymous and does not	connected	to a trained	
show up on phone bills.	volunteer.	There is an aim to	
		pung people in	
After sending the first message, texters receive four	0	eed within five	
automated text messages before being connected to a		l others within 30	
trained volunteer. There is an aim to connect young	minutes. A	t busy times it can	
people in greatest need within five minutes all others	take longe	r.	
within 30 minutes. At busy times it can take longer.			
		essage, the	
By text message, the volunteer will introduce themselves		will introduce	
and ask the texter to share a bit more about how they are	themselve	s and ask the	
feeling. They will only need to share what they feel		nare a bit more	
comfortable sharing – the volunteer will listen without		they are feeling.	
judgement. Conversations tend to last up to one hour.		only need to share	
		feel comfortable	
Will I be charged to use reflect?		he volunteer will	
No. It is free to text from all major UK networks: EE, O2,		out judgement.	
Three and Vodafone. These also include BT Mobile,		ions tend to last up	
Tesco Mobile, Virgin Mobile, iD Mobile, Sky, Telecom	to one hou	ir.	
Plus, Lebara and GiffGaff.			
Some Android phones, including the Samsung Galaxy,		harged to use	
may issue a warning that you will be charged for sending	reflect?		
a message. Provided you are on one of the networks		ee to text from all	
listed above, this warning is incorrect, and you will		networks: EE, O2,	
not be charged.		Vodafone. These	
		le BT Mobile,	
Why use reflect?		bile, and Virgin	
The goal of a conversation through <b>reflect</b> is to help		Mobile, Sky,	
texters reach a place of calm, with a plan of how to		Plus, Lebara and	
support themselves going forwards. As well as listening,	GiffGaff.		
volunteers may provide further resources or tools to help		roid phones,	
the texter access further expert support. The conversation		he Samsung	
will only end when the volunteer is sure the texter is calm		ay issue a warning	
and feeling better.		ill be charged for	
Define the second state of the second state	sending a		
Reflect can help with issues such as:		you are on one of	
Anxiety		rks listed above,	
Bullying		ng is incorrect,	
Depression	and <u>you v</u>		
Loneliness or isolation	charged.		

<ul><li>Relationship problems</li><li>Self-harm</li></ul>		
<ul><li>Stress</li><li>Suicidal thoughts or feelings</li></ul>		

Resolutions YP Hub Change Grow Live						
	For who:	Referral methods	Links to any online resources	Contact us		
Substance misuse Young Persons drug and alcohol support – one to one support to make healthier choices for mental and physical health	Children and young people 7 years old up to 25 years of age.	https://www.changegrowlive. org/resolutions-drug-alcohol- service-luton/yp This is the YP Hub Resolutions website where links to support and also referrals are available. <u>Alcohol help line for all</u> members if the public: <u>https://www.changegrowlive.</u> org/resolutions-drug-alcohol- service-luton/alcohol-helpline <b>Freephone</b> helpline: <u>08081753063</u> <b>Support is available over</b> the phone on: • Monday and Thursday, 5pm – 8pm • Wednesday and Saturday, 10am – 3pm	Family and Friends Young People	0800 0546 603 Switch board number Ask for the YP and Family Hub Service		

Support for those affected by others substance use- under 18	Children up to 18 years of age	https://www.changegrowlive. org/resolutions-drug-alcohol-	0800 0546 603
10		service-luton/yp	Switch board number
		This is the YP Hub Resolutions website where links to support and also referrals are available. Direct referral link <u>https://www.changegrowlive.</u> <u>org/resolutions-drug-alcohol-</u> <u>service-luton/referrals</u>	Ask for the YP and Family Hub Service
Family Support Service, for those affected by others substance use- over 18	Adults aged 18 and above	https://www.changegrowlive. org/resolutions-drug-alcohol- service-luton/family-friends- carers         This is the YP Hub Resolutions website where links to support and also referrals are available.         Direct referral link         https://www.changegrowlive. org/resolutions-drug-alcohol- service-luton/referrals	0800 0546 603 Switch board number Ask for the YP and Family Hub Service

Strong soul Fitness CIC								
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School led collaborative partnerships through boxing and fitness to improve young people's attitude, tackle bullying and discrimination among peers, prevent criminality and improve mental health in schools and in the community. Empower the younger generation to make the right choices by encouraging team work and mutual respect, increase confidence and self-worth. 1:1 personal sessions also offered	Children, Young people and adults. To include primary and secondary.	Email: strongsoulfitness1@gmail.co m		Des Dennis strongsoulfitness1@gma l.com				
Solihull Approach Parenting Course UNDERSTANDING YOUR CHILD								
Solihull approach - free online learning FREE online learning for ALL parents, carers and grandparents living in Luton who care for children and teenagers. Designed to help you recognise emotions in yourself and your child that bring changes in behaviour, the learning is split into five sections: Solihull - Understanding your Pregnancy Solihull - Understanding your Baby Solihull - Understanding your Child Solihull - understanding your child with additional needs Solihull - Understanding your Teenager	For who: All parents, Carers	Referral methodsLog on via: www.inourplace.co.ukSign up and when prompted apply the access code: HATTERSThe programme is being introduced in the borough by Luton Council's Flying Start and Luton 0-19 Children's Community Health Services with a particular emphasis on fathers, and is available in English and Polish with audio options also available in English and Urdu.	Links to any online resources www.inourplace.co. uk	Contact us				

**TOKKO** Youth Space



	For who:		Referral methods	Links to any online resources	Contact us
Just Like Me SEND project	Young people aged 13- 25yrs with SEND	•	Website referral form https://tokko.co.uk/tokko- project-referral-form/	https://tokko.co.uk/ <u>our-</u> projects/support- projects/	W: <u>www.tokko.co.uk</u> E: <u>info@tokko.co.uk</u>
OK2B Project	LGBTQI+ Young people aged 13- 19yrs	•	Call in 01582 544990	<u>projocio,</u>	T: 01582 544990
Young Parents Project	Young parents aged up to 24yrs. Children up to 5yrs				
Ladies With (positive) Attitude (LWA)	Female Young people aged 13-19yrs				
Lifewise Programme (restorative wellbeing, 1:1) Interact (Youth Social Action)	Young people aged 13- 19yrs				
Counselling	Young people aged 13- 19yrs				
Youth Drop-in	Young people aged 10- 18yrs				
Freedom Programme: Freedom for Children (ages 4-14) Freedom (ages 14-19 up to 25 w/SEND)	Young people aged 13- 19yrs				
Freedom for Perpetrators (ages 14-19 up to 25 w/SEND)	Young people, various ages				

Total Wellbeing Wellbeing Luton						
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<ul> <li>Wellbeing Online Workshops</li> <li>Register to our online workshops</li> <li>The Talking Therapies team are running a series of webinars to support you with a range of wellbeing and emotional health issues including; Managing Anxiety and Worry</li> <li>Wellbeing Whilst Working</li> <li>Mindfulness</li> <li>Sleep</li> <li>In addition to these we have a number of other topics such as Body Image, Low Mood, Assertiveness, Loneliness &amp; Isolation and many more.</li> <li>Click on the button below to check current topics, dates and book yourself for any of our workshops. Scroll on down to read more about each workshop.</li> <li>About the sessions</li> <li>You can watch all of the workshops on a computer, laptop or your mobile phone.</li> <li>The workshops will take the form of presentations with slides.</li> <li>You only need to watch and listen and no-one will be able to see you.</li> </ul>	All of our workshops are FREE and open to anyone aged 16 years or older who is registered with a GP surgery in the Luton area.	Self-referral through website Book <u>here</u>	Total wellbeing website https://www.totalwel lbeingluton.org/hom <u>e</u>	How you can get in touch Call us on 0300 555 4152 for general enquiries Refer yourself via our online assessment form Email us at info@totalwellbeingluton. org We're available 8am to 8pm Monday to Friday and 9am - 4pm on Saturday (see address further down this page)		

### Women's Aid in Luton



	Until women and children are safe					
	For who:	Referral methods	Links to any online resources	Contact us		
Domestic Abuse support Women's Aid in Luton is a voluntary organisation supporting women and children who fall victim to domestic abuse. They offer support and guidance to women and children from all backgrounds and circumstances, this could be just being someone to listen or to offer complete support in breaking away and starting again. They offer a helpline and drop-in support groups. They provide support, information, guidance, and safe accommodation for women and children who have suffered from or are exposed to gender-based violence. They offer practical help, emotional support and/or a temporary safe place to be, enabling women to have thinking time and an opportunity to prepare for a new life. They are also committed to raising awareness of domestic abuse and its effects within the community. Their refuges allow women access to peer support groups, education, one to one sessions with trained staff and access to legal advice. The children's service is a vital part of Women's Aid in Luton, with trained and skilled support workers able to work with the children that come into refuge to allow them to come to terms with their experiences. We also deliver awareness training to external stakeholders	Providing access to refuge provision in Luton and nationally for single women and women with children Young People Age: 10-18 Offer of awareness	Self-referral or via a professional Phone: 01582 391856 Email: info@womensaidinluton.org www.womensaidinluton.org www.womensaid.org.uk	www.loverespect.c o.uk https://enough.cam paign.gov.uk Quizzes to start discussions about what healthy relationships look like, real life stories, advice and signposting to get help. Suitable for secondary school age and above.	Donna Matthews – Children's Development Worker Email: <u>donna@womensaidinluto</u> <u>n.org</u>		

#### Mental health resources for children, students, parents and carers

#### General information relevant to children and young people's wellbeing and mental health

These resources are dedicated to children and young people's general mental health and wellbeing, with a particular focus on mindfulness with developing coping skills in young people.

- <u>Student Space</u> is here for students through coronavirus. However you're feeling, help and guidance is available. Explore a range of trusted information, services and tools to help you with the challenges of student life. You can use their <u>search tool</u> to find the services available at your university.
- <u>NHS Apps library</u> helps people find apps and online tools to help manage their health and wellbeing. For example:
- Calm Harm\* is designed to help people resist or manage the urge to self-harm.
- Catch it helps people manage feelings like anxiety and depression and improve mental wellbeing.
- <u>The Student health app</u> is designed to reduce your worries, feel more confident and get the support you need at what can be a challenging time for any student.
- Thrive \* helps you prevent and manage stress, anxiety and related conditions.
- <u>Students Against Depression</u>\* is a website offering advice, information, guidance and resources to those affected by low mood, depression and suicidal thinking.
- <u>Togetherall</u>\* is available for students at eligible universities and colleges who are feeling stressed, anxious, low or not coping. It provides an anonymous online community who share troubles and support each other. It is a safe space as it is moderated by trained professionals who are available 24/7.
- Mind Ed advice and resources for families on supporting children's mental health. and low mood) and the <u>Coronavirus Staff Resilience Hub.</u>\*
- BBC's wellbeing resources for families.
- Young Minds: <u>a letter about how I'm feeling</u>: worksheet to help pupils express their feelings and understand what may have triggered them. For use with pupils in school or at home.
- <u>NHS</u>:\*Mental Health Helplines for Urgent Help NHS 24-hour advice and support for you, your child, your parent or someone you care for. Help is available to speak to a mental health professional.
- <u>NHS IAPT</u>:\* free online NHS adult psychological therapies, such as cognitive behavioural therapy (CBT), for common problems involving stress, anxiety and depression. IAPT services can be accessed either through a self-referral by contacting your <u>Local IAPT</u> or via your GP.
- Cruse Bereavement Care:\* Coronavirus, Bereavement and Grief online information, advice and support. Helpline: 0808 808 1677.
- <u>Headspace</u>:\* Headspace for Educators offers educators access to free mindfulness and meditation exercises and resources for every age group, and a free Headspace Meditation App.
- The Mix: Visit www.themix.org.uk/ or call 0808 808 4994

Advice and information to help with any issue affecting young people under 25, including access to counselling.

Childline: Visit <u>www.childline.org.uk</u> or call 0800 1111

Online advice through an app or desktop site, help with coping strategies, message boards, "ask Sam" feature, 24/7 online 1-2-1 Counselling and Freephone helpline for young people up to the age of 19

• Papyrus:

Visit www.papyrus-uk.org or Tel: 0800 068 41 41 / Text: 07786 209 697 / Email: pat@papyrus-uk.org

Advice and guidance for young people through 'Hopeline' who are overwhelmed, not coping with life and thinking of suicide

